

www.outfoxthemarket.co.uk



Outfox the Market
16 North Mills
Frog Island
Leicester
LE3 5DL

BALANCE £XXX.XX
Account Number OTM0123456
Statement Number XXXXXX
Statement Date XX/XX/2023

100% UK RENEWABLE ELECTRICITY

Hi Outfox the Market,

YOUR ENERGY STATEMENT

For the period of 00 Month 23 to 00 Month 23
For energy supplied at:

Outfox the Market
16 North Mills
Leicester
LE3 5DL

A. Previous Balance	£XXX.XX
B. Total Charges	£XXX.XX
C. Total Payments	£XXX.XX
D. New Account Balance	£XXX.XX

Cost of your energy this period

Electricity	£XXX.XX
Gas	£XXX.XX

Remember:

As you are making regular Direct Debit payments, this statement is for information purposes only and does not require payment.

HM Government has introduced an Energy Price Guarantee which limits the amount you can be charged per unit of gas or electricity for the next 2 years.

Your saving will depend on how much you use, but a typical household will save at least £1,000 a year.

This Energy Price Guarantee has already been applied to your bill, and you do not need to take any further action.

We are rated 'Excellent' on
★ Trustpilot ★★★★★



Don't forget to send us your meter readings

To ensure your bill is as accurate as possible please submit your meter readings between XX/XX/23 and XX/XX/23 at
www.outfoxthemarket.co.uk

Could you pay less?

Over the next 12 months, we have estimated your annual cost:

£X,XXX.XX for your Electricity
£X,XXX.XX for your Gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual billings will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Remember - it might be worth thinking about switching your tariff or supplier.

Relevant Cheapest Tariff

Good to know!
You're already on our cheapest tariff.
We will let you know if this changes.

Alternative Cheapest Tariff

Good to know!
You're already on our cheapest tariff.
We will let you know if this changes.

Impartial Advice

Contact Citizens Advice if you need help with an energy problem - for example with your bills or meters, or if you're struggling to pay for the energy you use. They're the official source of free and independent energy advice and support.

Go to: citizensadvice.org.uk/energy or call consumer service on 0800 223 1133 Mon to Fri, 9am-5pm.

Emergency Numbers

Gas: 0800 111 999

Electricity: 105

Managing your account

The easiest way to manage your account is to download our app via the App Store or Google Play Store.

Apple Store:

<https://apps.apple.com/gb/app/outfox-the-market/id1525216425>

Google Store:

https://play.google.com/store/apps/details?id=com.red-fishuk.otm.app&hl=en_GB&gl=US

Useful information

Your bill details, all in one place.

Your charges

A breakdown of the amount you need to pay for electricity, gas or both. The amounts are inclusive of VAT.

Total charges

A VAT breakdown of the total amount you need to pay for the services we provide.

Our service icon

The title for each fuel can be found at the top of the page.

Service and bill amount

The heading of each page shows which service is being covered and how much you need to pay for that service

Your charges this bill

The amount you need to pay for your energy.

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Your Charges - Electricity

Period	Register	Previous reading	Latest reading	Units used	kWh rate	Charge
Rates As Per Ofgem Price Cap						
XX/XX/23 - XX/XX/23	1	XXXX.X your read	XXXX.X your read	XXX.XkWh	XX.XXXXXp	£XXX.XX
Government Energy Price Guarantee - Discount Applied						
XX/XX/23 - XX/XX/23	1	XXXX.X your read	XXX.XX your read	XXX.XkWh	-XX.XXXXXp	£-XX.XX
Government Energy Price Guarantee - Rates Charged						
XX/XX/23 - XX/XX/23	1	XXXX.X your read	XXXX.X your read	XXX.XkWh	XX.XXXXXp	£XXX.XX
Standing charge (XX days @ XX.XXXXXp per day)						£XX.XX
Net Electricity Charges For Period						£XXX.XX
VAT at 5% of £XXX.XX						£X.XX
Total Electricity Charges For Period						£XXX.XX

About your Electricity Tariff			
S	00	001	002
	03	0004	0005 006
Serial Number	XXXXXXXXXX		
MPAN	XXXXXXXXXXXX		
Your Rota Load Block code	X		
Tariff name	Fox Standard Dual		
Payment method	Direct Debit		
Tariff type	Variable		
Exit fees	N/A		
Estimated Annual Consumption	XXXX.X kWh		
Tariff End Date	N/A		

How much electricity did you use?

For this period your average usage was XX.XX kWh/day or £X.XX /day(includes standing charge).

Tariff information

This shows which tariff you are on and if you're on a fixed tariff, when it ends and any exit fees should you change supplier or tariff before the end date.

Your Rota Load code is also displayed here. If you need more information to understand your code, you can click here

<https://help.outfoxthemarket.co.uk/hc/en-gb/articles/7815640916252-What-is-a-Rota-Block->

Usage

Your average consumption since your last bill can be seen here.

Our service icon

The title for each fuel can be found at the top of the page.

Service and bill amount

The heading of each page shows which service is being covered and how much you need to pay for that service

Your charges this bill

The amount you need to pay for your energy services.



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Your Charges - Gas

Period	Previous reading	Latest reading	Units used	kWh rate	Charge
Rates As Per Ofgem Price Cap					
XX/XX/23 - XX/XX/23	XXXX.X your read	XXXX.X your read	XXX.XkWh	XX.XXXXp	£XXX.XX
Government Energy Price Guarantee - Discount Applied					
XX/XX/23 - XX/XX/23	XXXX.X your read	XXXX.X your read	XXX.XkWh	-X.XXXXp	£-XX.X
Government Energy Price Guarantee - Rates Charged					
XX/XX/23 - XX/XX/23	XXXX.X your read	XXXX.X your read	XXX.XkWh	X.XXXXp	£XX.XX
Standing charge (XX days @ XX.XXXXXp per day)					£X.XX
Net Gas Charges For Period					£XXX.XX
VAT at 5% of £XXX.XX					£XX.XX
Total Gas Charges For Period					£XXX.XX

Total Electricity Charges for period	£XXX.XX
Total Gas Charges for period	£XXX.XX
B. Total Energy Charges	£XXX.XX

About your Gas Tariff	
XXXXXXXXXX	
Serial Number	XXXXXXXXXXXXXXXXXX
MPRN	XXXXXXXXXX
Tariff name	Fox Standard Dual
Payment method	Direct Debit
Tariff type	Variable
Exit fees	N/A
Estimated Annual Consumption	XX,XXX kWh
Tariff End Date	N/A

How much gas did you use?

For this period your average usage was XX.X kWh/day or £X.XX/day (includes standing charge).

Explaining your gas usage	
We convert gas units from your meter into kWh to make sure the energy output is priced consistently. We do this using the formula below	
Meter units used	XX
Volume conversion factor	× 1.0
Metric units	XX.X
Volume correction	× 1.022640
Calorific value	× 38.700
Convert to kWh	+ 3.6
Energy Used	XXX.XX

Tariff information

This shows which tariff you are on and if you're on a fixed tariff, when it ends and any exit fees should you change supplier or tariff before the end date.

Usage

Your estimated usage over the last 12 months can be seen here

We are rated 'Excellent' on
★ Trustpilot ★★★★★



Payments explained

This will show you how much you will pay for the billing period overall.

Balance information

A full breakdown of how your newest bill will affect your account, showing previous balance prior to this statement, your total energy charges, the amount you will actually pay and the current account balance after this invoice is taken.

We will also show you whether you are in credit or debit with us.

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Your Payments

Date of payment	Type of payment	Payment amount
XX/XX/2023	Direct Debit	£XXX.XX
C. Total Payments for this period:		£XXX.XX

Your Balance

A. Previous Balance	£XXX.XX
B. Total Charges	£XXX.XX
C. Total Payments	£XXX.XX
D. New Account Balance (D=A+B-C)	£XXX.XX

Balance: £XXX.XX

Outfox the Market is a trading name of Foxglove Energy Supply Ltd.
Foxglove Energy Supply Ltd is registered in England and Wales.
Company registration number 09689035, VAT number: 245844682
Registered office address 16 North Mills, Frog Island, Leicester, Leicestershire, England, LE3 5DL

We are rated 'Excellent' on ★★★★★ on 100% RENEWABLE ELECTRICITY